



VINEY MEHTA

Head Processes & Technology



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Mumbai, India



20-July-1979



Married



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QUALIFICATIONS

Executive Programme in Business Management.

Indian Institute of Management – Calcutta

Score/Rating – Good

Passing Year – 2014

Bachelor's in Engineering – Mechanical with Specialization in Manufacturing Engineering

Sant Longowal Institute of Engineering & Technology (Deemed to be a University under MHRD), Longowal, Sangrur – Punjab.

Score/ Rating – 65%

Passing Year – 2002 (from 1999 to 2002)

Diploma in Mechanical Engineering – Specialization in Welding Technology

Sant Longowal Institute of Engineering & Technology (Deemed to be a University under MHRD), Longowal, Sangrur – Punjab.

Score/ Rating – 73%

Passing Year – 1999 (from 1997 to 1999)

CERTIFICATIONS

EFQM 2020 - Business Excellence Assessor

Issued by CII & EXIM BANK

IMS Lead Auditor

Issued by DNV-GL

Process Failure Mode & effect Analysis

Mahindra Institute of Quality

Business Analytics

Indian Institute of Technology, Kharagpur

Microsoft Excel – Master Certification

Issued by National Computer Science Academy



PROFILE

Current Employer: Godrej & Boyce Mfg. Co. Ltd, Mumbai

Results-driven executive leveraging 21+ years of strategic leadership, orchestrating transformative change in business process management, and pioneering technology integration within commercial operations. Currently, steering as the Head of Processes and Technology, overseeing critical facets including Logistics, Warehousing, Customer Support, Order Execution, Infrastructure, Establishment Management, and related Compliances.

Strategic Leadership in Business Process Management & Technology:

In my role as a Business Process Management & Technology Professional, I drive transformative change through strategic initiatives, steering business processes valued at over 8000 cr across a vast 65 lac sqft warehouse space. Key contributions include:

Revolutionizing Process Enhancements: Continuously optimizing existing processes, conducting rigorous internal audits, and identifying areas for improvement to ensure seamless operational efficiency.

Championing Technology Integration and Innovation: Identifying vulnerabilities in control areas and strategically implementing cutting-edge technology and systems to fortify processes. Adept at evaluating and deploying technology to elevate operational capabilities.

Pioneering Digital Initiatives: Spearheading the deployment of Digital initiatives and Practices, orchestrating the creation and implementation of Power BI Dashboards, PowerApps, and Knowledge Portal for a technologically advanced operational landscape. Other major initiatives are transport Management System and Warehouse Management System.

Driving Change Management: Taking ownership of various systems and leading the charge in implementing and deploying new processes and technologies, thriving on navigating complex change management scenarios.

Strategic Business Development and Execution:

Architecting Business Case Development: Contributing to the preparation and implementation of business cases, offering strategic insights into Operations. Involves comprehensive information collection, analysis, segmentation, targeting, positioning, and execution.

Energizing Customer Engagement and Growth Leadership: Leading large cross-functional projects involving various Stakeholder and Cross functional Teams and driving growth and transformation for Business Divisions. Consistently delivering value beyond contractual metrics, positioning businesses for sustainable success.

Operational Excellence and Strategic Vision:

Championing Operational Processes: Planning, leading, and executing the implementation of best in class and Low-Cost operational processes across operations and Locations. Focus on deriving operational excellence through a harmonious integration of people, processes, and technology.

Steering Strategic Leadership in Business Excellence: Completing four Business Assessments and spearheading the deployment of the Business Excellence Framework in commercial operations. GRACE Kaizen Lead, driving improvements through initiatives like PMO, Kaizen, IMS, and Safety.

I offer a strategic leadership approach, consistently achieving impactful results in business process management, technology integration, and operational excellence. My proven track record demonstrates a talent for envisioning, planning, and executing strategies that position organizations for long-term success. Poised for a dynamic organization, I bring a results-driven and forward-thinking mindset, ready to contribute to innovation, efficiency, and sustained excellence in operational growth.

Certificate Program in Supply Chain Advancement
Issued by CII – Institute of Logistics

Contemporary IT Technologies in Logistics and Supply Chain

Issued by CII – Institute of Logistics

AWARDS / RECOGNITIONS

Received 9 times Commercial Champion Reward
 In the complete career in Commercial Department

Winner – Business Process Management (BPM) Asia –
STAR CHAMPIONSHIP – 2018

Conducted by CII in consultation with Q3 edge &
 Leonardo Consulting. www.bpmasia.org

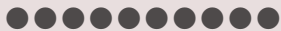
Winner Annual Kaizen Competition
 at Godrej & Boyce in year 2017

2nd Prize - Annual Kaizen Competition
 at Godrej & Boyce in year 2015

2nd Prize – Star Kalakar (Solo Dance)
 at Godrej & Boyce in year 2010

SKILLS

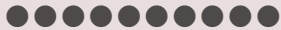
Microsoft O365



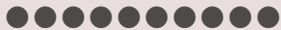
Microsoft Excel Advanced



Microsoft Teams



Microsoft PowerPoint (storytelling approach)



Microsoft Power BI



Microsoft SharePoint



Microsoft PowerApps



Microsoft Power Automate



Microsoft Planner



Infor LN (ERP)



Salesforce



WINDOWS Troubleshooting



LANGUAGES KNOWN

	Read	Write	Speak
English	●	●	●
Hindi	●	●	●
Punjabi	●	●	●

EXPERIENCE WITHIN CURRENT ORGANISATION

General Manager – Processes & Tech. | Godrej & Boyce Mfg. Co. Ltd. | Mumbai | 2015-Till Date

Key Result Areas are:

Process Excellence, Digital Enabler, Business Excellence, Grace Management, Values, Ethics and Risk.

UNIQUE INITIATIVE / PROJECT

Leading a dynamic team of 20 digital experts selected nationwide, dedicated to addressing operational challenges through innovative digital solutions. Prioritizing business pain areas, stakeholder needs, chronic issues, and productivity losses, we set clear goals and collaborate to leverage each other's expertise. Our focus on challenging the status quo results in the creation of innovative systems and processes, delivering enhanced speed and agility. Through effective training, we ensure seamless adoption of new systems across branches. Having successfully delivered 7 projects, we've earned accolades from Executive Directors at Godrej & Boyce.

Deputy General Manager & Head Branch Operations | Godrej & Boyce Mfg. Co. Ltd. | Mumbai | 2013-2015

A Special assignment for 2-year given by Top Management to Head Mumbai Branch for streamlining of Commercial Operations. I was the youngest Branch Commercial Manager (BCM) to lead team of 60 + employees with 5 Direct reportees

Projects Completed

- Consolidation of warehouse operations, cleansing of 7 years old stocks, resulting in freeing up 40,000 Sq ft Space resulting in saving Rs. 32 Lacs / month.
- Integrated Customer Delivery Experience Process for Company Stores along with Sales and Service Teams.
- Setup of 2 Lac Sq. ft warehouse for Branch warehousing and Logistics Operations

Assistant General Manager – Processes & Tech | Godrej & Boyce Mfg. Co. Ltd. | Mumbai | 2010-2013

- Roles & Responsibility – Similar to Current role

Deputy Manager – Working Capital Controller | Godrej & Boyce Mfg. Co. Ltd. | New Delhi | 2007-2010

Responsible for Controlling Working Capital Parameters pertains to Sales e.g., Outstanding, Stocks, Sales Tax forms and related MIS

- Awarded as **Best Working Capital Controller – All India** for the year 2009-10

Senior Executive Sales | Godrej & Boyce Mfg. Co. Ltd | Chandigarh | 2005-2007
Godrej - Interio

- Surpassing the Sales targets in the year 2006-07 and 2007-08
- Event Management - Organizing Architect Meets, Dealer Meets and Customer Meets.
- Promoted as Deputy Manager –Working Capital Control.
- Management Representative QMS for North Zone

EXPERIENCE PREVIOUS ORGANISATIONS

Engineer PPC | RADIUS POWER INDIA | Mohali | 2003-2005

- Engineer Production Planning and Control, Operations, Design, Vendor Development & Purchase
- Implemented MRP system (Alliance MFG-II) in the company independently
- Independently handled ISO 9001:2000 certification Audit.

Shift Engineer | Stelco Strips Limited (Ludhiana) | 2002-2003

- Shift Engineer.
- Drafting and design
- Commissioning and Fabrication of Machines